



SPEAKER

Christopher Sonne, CHEC – Director of Emergency Management

TITLE

HEALTHCARE BUSINESS CONTINUITY PLANNING

ABSTRACT

Lecture Summary:

Is your healthcare organization prepared should a natural disaster strike? Natural disasters can cost businesses significant money, or worse, shut them down for good. The National Centers for Environmental Information has documented that since 1980, the United States has endured 178 weather- and climate-related disasters with a price tag topping \$1 billion each. The total cost of these events exceeds \$1 trillion. Hospitals follow emergency operations plans to protect life and property from the immediate impact to natural, human-caused, or technological threat strike, but how do they safeguard their business operations and revenue from a long-term sustain event? They establish a Continuity of Operations Plan (COOP).



Also referred to as a business continuity plan, a COOP is an all-hazards roadmap to follow in case of a major interruption to operations. This presentation will address how a COOP can assist healthcare organizations in maintaining or resuming critical business functions after a disaster and reconstituting services at an alternate site, as well as business processes, human resources, and assets. The presentation will also discuss steps and resources healthcare organizations can use to comply with the Congress-approved CMS Emergency Preparedness Rule (Centers for Medicare and Medicaid, Federal regulations at 42 C.F.R. §§422.503 and 423.504), which required compliance on November 15 of last year.

Learning Objectives:

- * Discuss how healthcare organizations conduct a business impact analysis to identify time-sensitive or critical business functions and processes and the resources that support them.
- * Identify, document, and implement steps to recover critical business functions and processes.
- * Review best practices on how to organize a business continuity team and compile a business continuity plan to manage a business disruption.
- * Review available resources to assist healthcare organizations in the development of a business continuity plan.

As HSS' National Director of Emergency Management, Sonne shares his depth of knowledge and over fifteen years' experience as a nationally renowned speaker and subject-matter expert on healthcare Emergency Management. He has personally developed dozens of business continuity plans for healthcare organizations across the country. Before joining HSS, Sonne spent more than a decade working at Advocate Lutheran General Hospital, an adult and pediatric Level I Trauma Center in suburban Chicago. There, he gained clinical experience in the Emergency Department and spent several years working within Nursing Administration (Clinical Support Operations). Throughout his tenure, Sonne proved instrumental in the development of the facility's Emergency Management Program.

In 2009, Sonne became a Certified Hospital Emergency Coordinator (CHEC) through the Office of Public Health & Hospital Emergency Management, Medical College of Georgia. In 2011, he earned certification as a Homeland Security Exercise and Evaluation Program (HSEEP) instructor through the Emergency Management Institute (EMI). Other certifications include FEMA instructor and Incident Command System trainer; instructor of the CDP's HERT for Mass Casualty Incidents; Hazardous Materials Technician Level training; Advanced HazMat Life Support (AHLS); and the EMI's Professional Development Series.